



## 3Gtms HEALTH CHECK

*You wouldn't rely on trucks that skip tune-ups, so why ignore your TMS?*

There's a lot to track and manage with the implementation of a TMS. And with so many changing conditions and customer demands, it can be difficult to know whether you're getting the maximum results out of your system.

That's why we created the TMS Health Check. It's an efficient and flexible way to ensure you're still getting the most out of your 3G-TM transportation management system!

- ✓ Maximize productivity with an expert review of workflows and best practices
- ✓ Get solutions to fix areas of concern or opportunity
- ✓ Improve customer service and profitability by ensuring integrations are tight and efficient
- ✓ Empower users to make the best business decisions with refresher trainings

*"The Health Check pushed us to set better process flows internally and improve productivity."*

*—Duncan Hopwood,  
RedStone Logistics*

## A Closer Look

Whether you choose a Health Check package or customize your own, our team conducts a thorough and efficient review of your TMS to give you actionable solutions with an immediate impact.

<b>Post Go-Live Health Check</b> Evaluation and Verification Review	<b>Annual Health Check</b> Full System Review and Functionality Assessment
<i>Timing: 60-90 days after go-live</i> <i>Duration: 1-2 days</i>	<i>Timing: Every 12-18 months</i> <i>Duration: 1-3 days</i>
<b>System review includes</b> <ul style="list-style-type: none"><li>✓ Integrations</li><li>✓ Reporting</li><li>✓ Transactions</li><li>✓ Flexible training options</li><li>✓ Performance</li></ul> <b>Process and knowledge review includes</b> <ul style="list-style-type: none"><li>✓ Q&amp;A user support</li><li>✓ "Quick Fix" adjustments</li><li>✓ Review of best practices and process flows</li><li>✓ Ensure support process is effective</li></ul>	<b>Full system review includes</b> <ul style="list-style-type: none"><li>✓ Performance vs design and requirements</li><li>✓ Evaluate configuration, integration and usage to identify gaps and improvements</li></ul> <b>Functionality assessment includes</b> <ul style="list-style-type: none"><li>✓ Review functionality not being leveraged</li><li>✓ Address all questions, concerns and enhancement requests</li></ul>

*Plus, both Health Checks include flexible training options such as Refresher Course, Unused Functionality training, and new 3Gtms functionality training!*

## The Results

### *Fewer errors, faster processing times*

Dynamic Logistix (DLX), a leading logistics services provider, requested a Health Check of its A/R processing. Our team analyzed their issues and recommended changes to processes and configuration, as well as conducted a knowledge transfer of the A/R processes to the DLX team. Now implemented, the company has experienced fewer errors and faster A/R processing times.

### *Better visibility and value-added training*

A regional snack foods brand requested an Annual Health Check that included a full system review and functionality assessment, as well as a close look at how users were utilizing the TMS and opportunities for efficiency improvement. As a result of the Health Check, the company is using knowledge sharing to expand the capabilities of its TMS Super User; lessening IT's daily involvement by improving visibility and change management; and giving accounting enhanced training on data analysis tools.

**Don't ignore your TMS! To learn more about our Health Checks, contact Mike Parmett at [mparmett@3gtms.com](mailto:mparmett@3gtms.com).**

## WE ARE A DIFFERENT KIND OF TMS

Transportation execution is the glue that holds your supply chain together. Created for brokers, shippers and logistics service providers, our uniquely designed TMS manages all activity from planning and optimization through rate management, integration, execution and payment.